



## Other Government Departments and Agencies: Reference List for Importers

To help ensure that prohibited and controlled goods are not illegally imported into Canada, the [Canada Border Services Agency](#) assists other federal government departments and agencies by administering and enforcing legislation and regulations on their behalf. Inquiries about these importing regulations should be directed to the relevant department or agency. Below is a list of some of the most commonly imported commodities that may require permits and/or certificates from other federal government departments and agencies.

Government Department/Agency Name, Web Address, Telephone Number		Commodities/Area of Responsibility
Canadian Firearms Program	<a href="http://www.rcmp-grc.gc.ca">www.rcmp-grc.gc.ca</a> 1-800-731-4000	Firearms
Canada Post	<a href="http://www.canadapost.ca">www.canadapost.ca</a> 1-866-607-6301	Certain items cannot be imported by mail, e.g. perfumes, perishable items, flammable liquids, replica or inert munitions.
Canadian Food Inspection Agency	<a href="http://www.inspection.gc.ca">www.inspection.gc.ca</a> 1-800-442-2342	Food, plants, animals (terrestrial and aquatic) and related products Food labelling and food recalls Wood packaging International waste and used machinery/equipment
Canadian Heritage	<a href="http://www.canadianheritage.gc.ca">www.canadianheritage.gc.ca</a> 1-866-811-0055	Cultural property
Canadian Nuclear Safety Commission	<a href="http://www.cnscc.gc.ca">www.cnscc.gc.ca</a> 1-800-668-5284	Radioactive isotopes
Competition Bureau	<a href="http://www.competitionbureau.gc.ca">www.competitionbureau.gc.ca</a> 1-800-348-5358	Clothing labels Marking of precious metals Packaging and labelling of non-food products
Environment Canada	<a href="http://www.ec.gc.ca">www.ec.gc.ca</a> 1-800-668-6767	Endangered or threatened species of plants and animals Hazardous waste and hazardous recyclable material Ozone-depleting substances (ODS) and products containing ODS Wild animal and plant trade
Fisheries and Oceans Canada	<a href="http://www.dfo-mpo.gc.ca">www.dfo-mpo.gc.ca</a> 613-993-0999	Aquatic invasive species Illegal, unregulated and unreported fishing
Foreign Affairs, Trade and Development Canada	<a href="http://www.international.gc.ca">www.international.gc.ca</a> 1-800-267-8376	Agricultural products, firearms, goods under trade embargoes, steel, textiles and clothing
Health Canada	<a href="http://www.hc-sc.gc.ca">www.hc-sc.gc.ca</a> 1-866-225-0709	Consumer goods, drugs, food, medical devices, natural health products, pesticides, pharmaceuticals, radiation-emitting devices, toxic substances, vitamins
Industry Canada	<a href="http://www.ic.gc.ca">www.ic.gc.ca</a> 1-800-328-6189	Radio communications Telecommunications equipment
National Energy Board	<a href="http://www.neb.gc.ca">www.neb.gc.ca</a> 1-800-899-1265	Butane, ethane, electricity, gas, oil, propane
Natural Resources Canada	<a href="http://www.nrcan.gc.ca">www.nrcan.gc.ca</a> 613-948-5200 613-996-0947 or 1-866-539-0766 613-947-7352	Explosives including fireworks and ammunition Minerals and metals including gold, silver, copper, rough diamonds and gems Regulated energy-using products
Public Health Agency of Canada	<a href="http://www.publichealth.gc.ca">www.publichealth.gc.ca</a> 613-948-7988 613-957-1779 1-800-545-7661 (emergencies)	Bodies and body parts Human pathogens
Transport Canada	<a href="http://www.tc.gc.ca">www.tc.gc.ca</a> 1-866-995-9737	Transportation of dangerous goods Vehicles and tires

For more information, within Canada call the [Border Information Service](#) at 1-800-461-9999. From outside Canada call 204-983-3500 or 506-636-5064. Long distance charges will apply. Agents are available Monday to Friday (08:00 –16:00 local time, except holidays). TTY is also available within Canada: 1-866-335-3237.